



## **CODE OF CONDUCT**

### ***San Antonio Food Truck Association***

#### MISSION STATEMENT

SAFTA IS COMMITTED TO UNIFYING & PROMOTING SAN ANTONIO MOBILE VENDORS IN A PROFESSIONAL MANNER TO BRING CREDIBILITY TO OUR LOCAL INDUSTRY.

*We, the undersigned owners/operators of mobile vending vehicles in San Antonio, Texas, in recognition of the duty we have as responsible business owners to respect the communities that we serve, hereby agree to abide by the following provisions in the operation of our businesses and vehicles:*

- Respond/acknowledge within 24 hours any communications from the SAFTA Board.
- Required to hold a liability insurance policy to join and attend an event associated with SAFTA. Minimum of \$1 Million Property Damage & Personal Injury and \$2 Million General Aggregate for each truck or trailer registered in SAFTA.
  - In addition, for SAFTA vending locations and events, separate certificates of insurance may be required for said physical addresses.
- Abide by all laws, rules and regulations and city Health Ordinances as applicable to our operations in and around the City of San Antonio, Texas.
- Will not park near an inline restaurant or sidewalk vendor selling the same food as we sell on our truck and as per City Code not within 300 feet of a licensed food establishment without a notarized letter from said establishment stating it is ok to park within 300 feet.
- Will not park within 300 feet of a similar food truck unless directed by Event Organizer.
- Attempt to vary our locations weekly and to provide service to all parts of the city.
- Honor our commitments to Events, Parties, etc.
  - If a SAFTA member is a no call/no show at a SAFTA event without a very valid reason (I.E.: Medical Emergency, Accident or Mechanical issues on the way to the event) there will be disciplinary action for the violating truck.

- *Zero Tolerance Policy* - Two no call/no shows will result in expulsion from SAFTA.
- Selling of assigned event/vending location or giving away SAFTA locations to SAFTA or non-SAFTA parties is prohibited.
  - *Zero Tolerance Policy* - One violation will result in expulsion from the Assn.
- Will not play music at an excessive (illegal) volume.
- Will not smoke, unless in designated areas.
- Keep the area around our vehicle clean and remove all trash at the end of our service period, leaving the location as clean if not better than when we arrived.
- Maintain a friendly, professional and courteous attitude towards customers, other business owners and regulatory and law enforcement officials.
- Commit to giving back to the community through charitable contributions, volunteering at local non-profit organizations, participating in fund-raising events for local charities and engaging in other community service activities.
- Uphold our Code of Ethics & Adhere to our By-Laws.

**Participation Policy:**

- All members are required to attend in person, or have a company representative attend in person at least fifty percent (50%) of all committee/membership meetings. A member that does not meet the participation requirements of this Section shall be subject to the Suspension of Membership provisions of Section 8 of Article II of the association's by-laws. Compliance with this requirement may be reviewed and enforced at the end of each fiscal quarter at the discretion of the Directors.

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**Signature**

**Date**